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System Requirements

Welcome to Savance’s EIOBoard® Intranet Installer! EIOBoard is designed to support inter and intra-office coordination as well as improve communications within your business.

The Intranet installer deploys the EIOBoard website (Web interface), web services, and the application server to the customer's local intranet environment and installs the databases to enable the users to use EIOBoard from the web as well as from other interfaces (Application, Kiosk, Mobile, Outlook, etc.) to connect to the server.

System Requirements:

- Windows Server Platform: Windows Server 2003 (32 and 64 bit), Windows Server 2008 (32 and 64 bit), Windows Server 2012 (32 and 64 bit)
- Processor
  - Minimum: 1.6 GHz
  - Recommended: 3.0 Ghz Dual Core, Quad Core or Higher
- Memory
  - Minimum: 2 gigabytes
  - Recommended: 4 Gb or above (depends heavily on number of users and database size)
- Hard Disk Space
  - Minimum: 1 gigabyte
  - Recommended: 4 Gb or above (depends heavily on number of users and database size)
- Active Internet connection (only necessary during the installation)
- Internet Information Service (IIS) Installed.
- ASP, ASP.Net enabled
- Administrative account
- Permanent Active Internet Connection for Web based version
Welcome to the EIOBoard Server Installation Wizard

When a user first runs the Application, they will see the EIOBoard Installation Welcome screen.

Before running the installer, you must exit all Windows programs, and click Next to continue the installation or click Cancel if you want to quit the setup program. For reference, the current EIOBoard version and the installer version are displayed. Once you click the Next button, the following screen will come up.
On this screen you are prompted to enter an Installation Key. This key is supplied via e-mail when you sign up for a trial and when you purchase the product. After entering the Installation Key click Next to continue.
On this screen, you have to choose where the application will be installed. By default the Installation Wizard will install the files for EIOBoard Server into the following Destination folder. To install it in a different folder, select the Browse button and choose another folder.

You can't install directly to:
- Windows Folder
- System Folder
- Common Files Folder
- Program Files Folder
- Desktop Folder

**Note:** If the EIOBoard directory exists in the destination directory, it will be backed up.

**Note:** If you are using any firewall on the server you are installing EIOBoard on, you must make sure that the chat port is in the exceptions list if you chose to enable chat.
Server Settings

Enter your SMTP server name/IP and credentials. A SMTP server is required for the Text message feature to work. It also allows users to send notes as an email or text. Enabling chat allows for users to send instant messages to one another in EIOBoard.

Enter your Active Directory server name/IP and credentials. EIOBoard AD Sync enables you to synchronize specified organizational units down to individual users. Once configured, users are automatically added or removed from EIOBoard when changes are made to your Active Directory.
On this screen you have to select which action you want to perform and where the EIOBoard Database will be installed.

**Install SQL Server Express Edition** - To install a fresh new instance of SQL Server 2005 Express with the instance name "EIOBoard". You may choose this option even if you have other versions of SQL (including SQL 2005) installed on the server and the new instance will run independently without affecting the other installations.

**Use Existing SQL Server Instance** - To install it using an existing local or remote SQL Server and provide the necessary connection information. The supported SQL Server Editions are:
- MSDE-SQL Server 2000 (All Editions)
- SQL Server 2005 (All Editions)
- SQL Server 2008 (All Editions)
- SQL Server 2008 R2 (All Editions)
- SQL Server 2012 (All Editions)

**Skip Database Installation (Advanced Users Only)** - If this option is selected, then it means that you want to change the database settings manually in the Server settings (after the installation) and in the web.config file in the root.

**Migrate an EIOBoard database and upgrade it with the latest EIOBoard updates** - Check this option if you have a backup or a database on another server and you want to restore/copy it to the specified server whether it is a new instance or an existing one and let the installation upgrade this copy.
Install SQL Server Express Edition

Brings up the following screen where you type a Database Name and choose the Installation source.

Download from the Internet - This option will have the installer download the SQL Server according to your machine's configuration whether it is an X64 or an X86 machine and install the downloaded version.

Install from local drive - If you already have the SQL Server 2005 Express Installation package, you can chose this option and point to the source location of the installation file.

Database Settings - Specify the EIOBoard server database name to be installed on the newly installed SQL Server instance.

If you didn't check the Migrate an EIOBoard database and upgrade it with the latest EIOboard updates, you can skip the next part.
Use Existing SQL Server Instance

Brings up the following screen where you can type a SQL Server Name, the security credentials, and the database name to be used during installation.

After everything is entered click next to bring up the Web Resources Configuration screen.
Migration Method Selection

On this screen, you have to select the database migration method, two options are available:

**Database Copy** - This option is selected if you have a working database on a remote server and you want to copy it to a new server and use the new database after upgrading the copy with the latest EIOBoard updates.

**Database Restoration** - Select this option if you want to restore a backed up SQL Server database to the selected server first and then upgrade it with the latest EIOBoard updates.
On this screen you have to enter the Source Database Settings. If you have a database on a remote SQL Server, you can copy the database to the destination server and upgrade it.

On this screen, you have to select the SQL Server file that will be used for restoring the database that will be upgraded, and this file can be placed on a local directory or on a network shared directory and must be accessible from the selected SQL Server instance.
Web Resources Configuration

From this screen you can install the EIOBoard web interface to IIS on a virtual directory, directly to the home directory to an existing website or directly to a new website with new information that you provide it like location, port settings, and IP.

Three locations are available:

- **Virtual Directory**
- **Existing Web Site**
- **New Web Site**
10.1 Virtual Directory

This screen comes up if the user has selected the Virtual Directory's radio box so you can specify an existing Web Site where the virtual directory for EIOBoard to be located. Click Next and the following screen will come up.

On this screen, you can change the default virtual directory name and choose a parent Virtual Directory for the newly created Virtual Directory, Click Next.
You are now ready to copy the necessary files, configure IIS, configure and install .NET, and install the server application. Click Next to begin your Installation, Back to reenter the installation information, or Cancel to exit the wizard.

10.2 Existing Web Site

This screen comes up if the user selected the Existing Web Site's radio box. Specify the existing website where EIOBoard will be located. Click Next, and the Installation screen will come up.
10.3 New Web Site

This screen comes up if the user has selected the New Web Site's radio box you must enter the required information to create a new website.

You can change the description, the TCP port, the SSL port and the IP Address of the website.

**Note**: If the Read check box is checked, this means that this web site is available for any user.
Upgrading EIOBoard

When a user runs the installer on a system that already has the EIOBoard Server installed, the installer will automatically be put in upgrade mode. The following EIOBoard Welcome screen will be shown.

**Note:** An upgrade is detected by the finding C:\EBServer, D:\EBServer or by detecting registry entries placed by an existing installation using the EIOBoard Intranet Installer.

This screen represents a welcome screen which comes to any user who installs the EIOBoard Intranet Installer on a system that already is running the EIOBoard Server components.

Click Next and the Installation screen will come up
Once the user clicks Next again, the Server will be upgraded. This may take a couple of minutes. It will update the IIS site as necessary, update local files, upgrade the database, and upgrade the server software.
Thank you for choosing Savance!

Savance

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