EIOBoard Offline Getting Started Guide

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Pre-Installation Setup

Before installing your EIOBoard Offline software, you will want to set up your new Offline tablet. Everything needed to set up the device can be found below:

1. Set up the computer with any settings and usernames that you would like (just be sure to remember the credentials you use). Also, set the Timezone settings based on your location.
2. If you would like the Offline device to log in automatically on boot up (without asking for a password), follow these instructions: Open **Run** and type in "**netplwiz**". This will bring up the **User Accounts** window. Select the user you created and uncheck **Users must enter a user name and password to use this computer**. When it asks for your credentials, type them in. You can reboot to make sure this works.
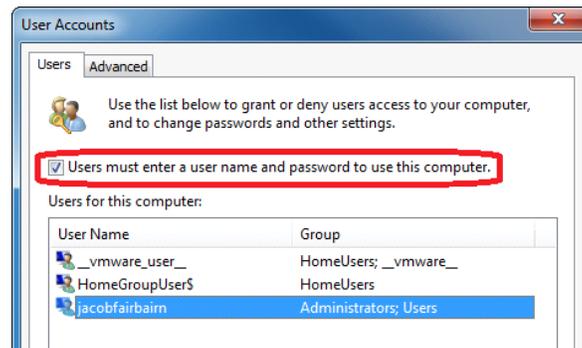
3. To improve performance, you can turn on memory paging. To do so, open the **Control Panel**. Then go to **System** > **Advanced System Settings** > **Advanced**. In the **Performance** section, click on **Settings**. In the **Advanced** tab, click **Change**. Then check **Automatically manage paging file size for all drives**. Click **OK** to save, and close out of all windows.

4. If you would like to turn off User Access Control, follow these steps: Open the **Control Panel** and go to **User Accounts** > **Change User Account Control** settings. Then bump the notch down to **Never notify**, and click **OK**.

5. Make sure windows updates are disabled. To do so, open the **Control Panel** and go to **Windows Update** > **Change Settings**. Under the **Important Updates** section, open the drop down menu and select **Never check for updates (not recommended)**. Click **OK** to save.

6. You are going to want to prevent your device from sleeping or hibernating automatically (that would prevent the Offline software from synchronizing the data). To turn off sleep and hibernate, open the **Control Panel** and go to **Power Options**. One of the power plans will be selected. Next to this plan, click **Change plan settings**. Change all the settings to **Never** (as seen below), and then click **Save Changes**.
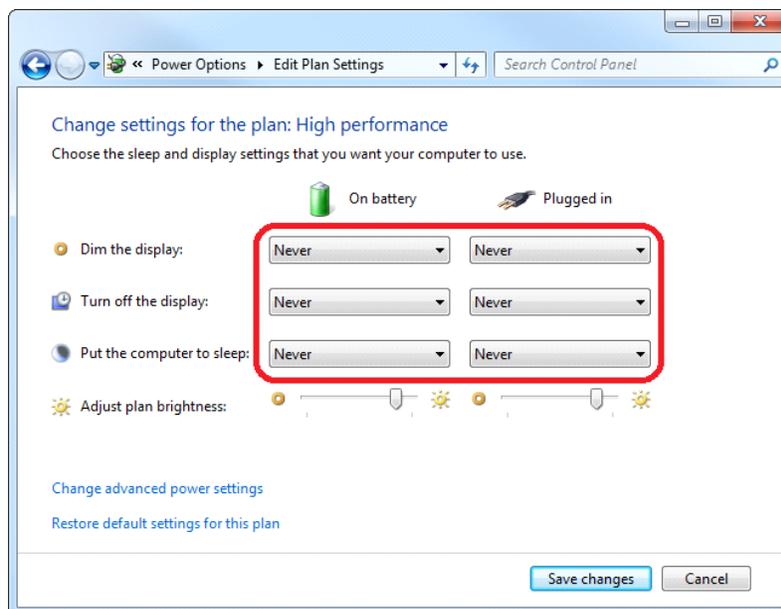
7. If you would like the EIOBoard Offline to start automatically when the device boots up, find the EXE file, right-click it, and create a shortcut. Cut and paste this shortcut to the startup folder: **C:\Users\<user-name>\AppData\Roaming\Microsoft\Windows\Start Menu\Programs \Startup**

8. If you are having issues getting the Offline to start on boot up, try following these instructions: Open up **Local Security Policy** from the start menu. Disable the following item: **Local Policies** > **Security Options** > **User Account Control: Admin Approval Mode for the Built-in Administrator Account**.
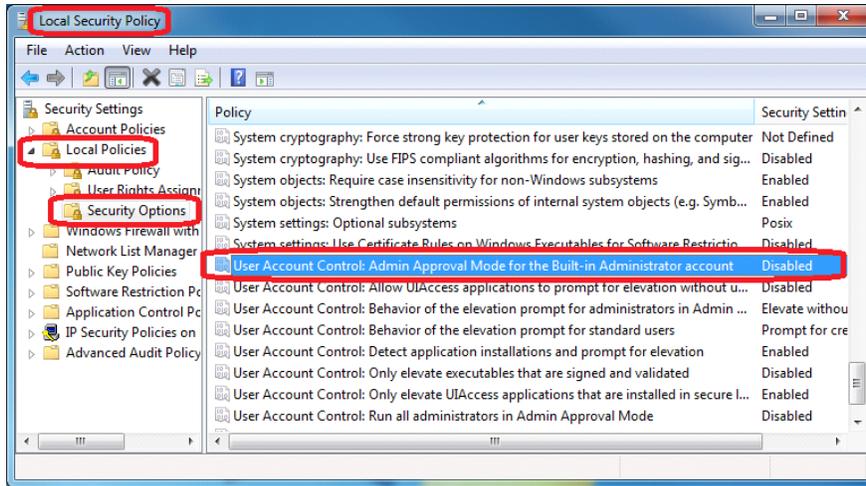
Installing EIOBoard Offline

Now that your tablet is set up, you can install your EIOBoard Offline software. To do so, follow these instructions:

1. To retrieve the installer, go to http://eioboard.com/releases.aspx. Click on the latest version of EIOBoard and scroll down to the bottom of the download page. The last item in the list of downloads will be EIOBoardOfflineXXXX.exe. Download and run this file.
2. Once the installer runs, the only setting to configure is the install location. Other than this, you can click **Next** until the installation starts. Then you will need to give the device a minute while it installs the Offline software.
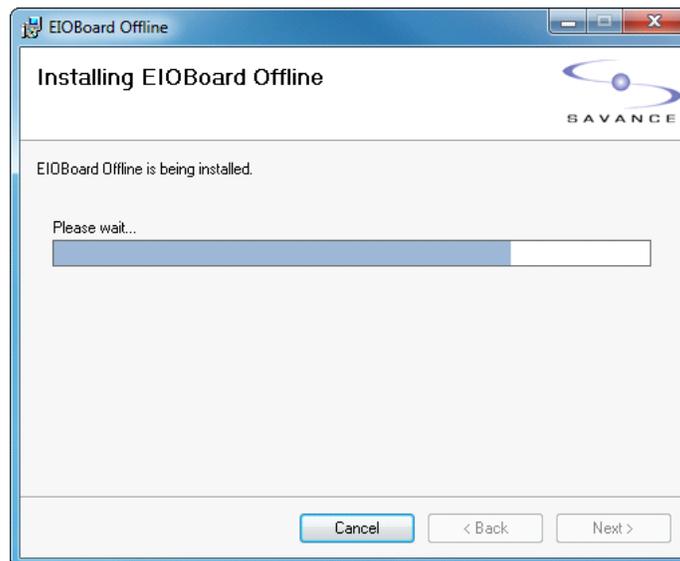
3. Once it is finished installing, close the installation window and run the Offline software.

4. When the Offline starts up, it will ask if you want to activate or start a trial. Since you have already purchased the software, you will want to click **Activate!** .

EB Offline Activation!

You must be connected to the Internet to activate your software or request a trial. You also must have already purchased or signed up for an EIOBoard-Hosted or Customer-Hosted trial to activate or try any of the add-ons.

[Activate!]   [Start Trial!]

[Exit]

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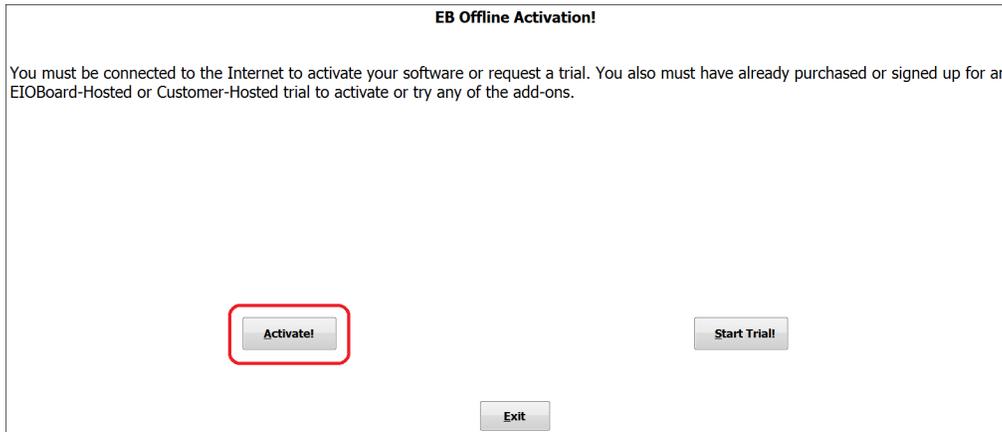
5. Then you will be prompted for your installation key. Simply input your key and click **OK**. Once you are successfully registered, you will be able to use your new EIOBoard Offline tablet!

eioBOARD
electronic in-out board solutions

[Show All]   [By Group]

[Search]   [Settings]

[Register]   Version: 8.0.54   [Exit]
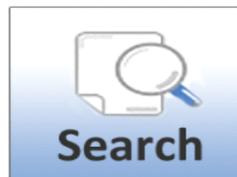
6. If you click on **Settings**, you will be taken to the page seen below.

Server   http://www.eioboard.com

Username   Jacob Fairbairn

Password   ************

[Test]

☑ **Enable automatic synchronization**

Synchronize data every: 5   Minutes

Number of columns in Mini view: 2

Reconnect after: 3   Seconds

☑ **Include Guest Users**

[Save]   [Cancel]

7. Enter in your EIOBoard Server name or address, and enter in your administrative username and password. You can click **Test** to make sure that this user can successfully login. You can also change how often your device synchronizes the data on the status board. Once you are finished, you can click **Save** to go back. Then click **Show All** to view your status board!

Full Name	Status	Returning	Comment	Ext
Samar Abo Zeed	Out	Unspecified		
Karim Ahmed	Break	Unspecified		
Michael Antoun	In			
Donna Bardocz	Home Office			6111
Katie Bardocz	Out	Unspecified		
Steve Bardocz	In			6280
Robert Bogard	In			
David Bruce	In			6682
Joe Chapman	In			105
Basma Elgammal	Out	Unspecified		102
Reno Enopia	Out	Unspecified		
Jacob Fairbairn	In			6994
Michael Fayez	In			
Nitin Ganawar	In			

37 Users. Refreshing in 45 Seconds

[Options]   [Synchronize]
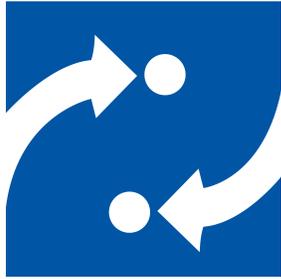
Thank you for choosing Savance!